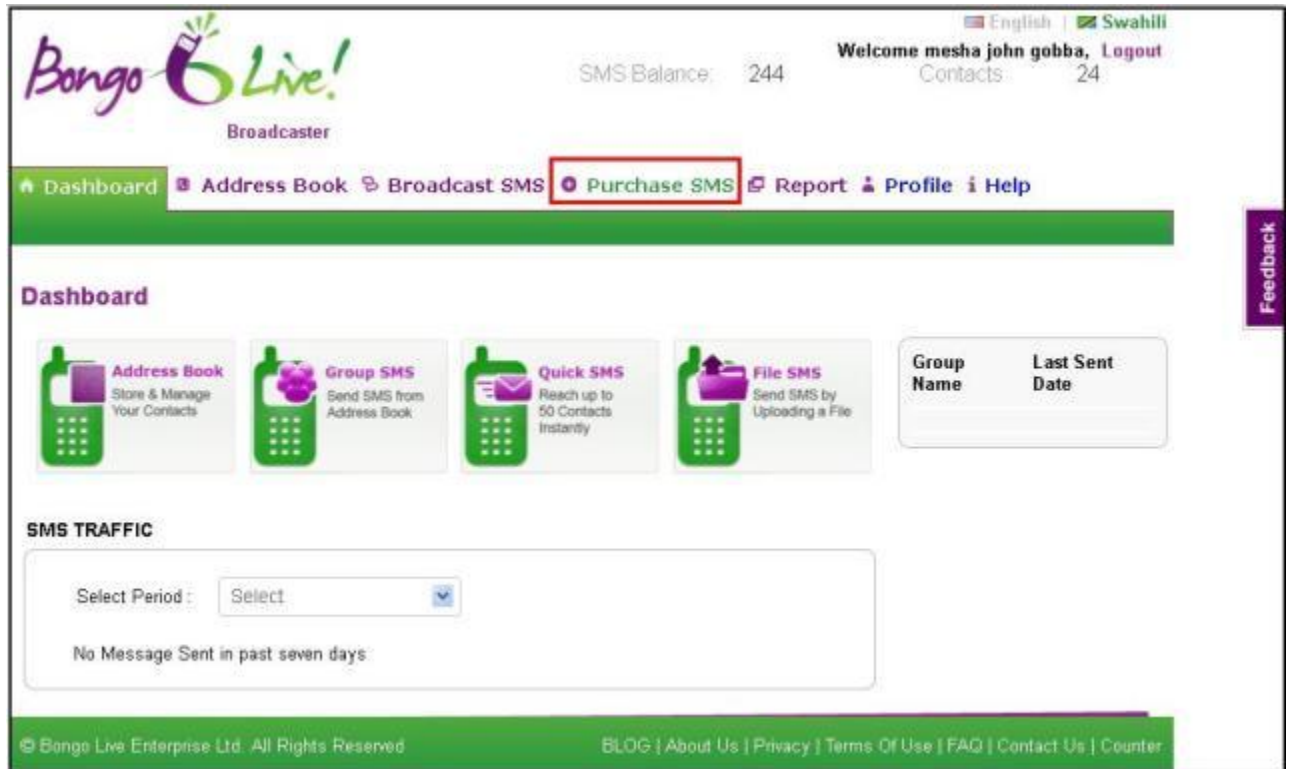


TUTORIAL-How to request SMS Purchase

These steps explain how to request any quantity of SMS to be allocated in their Broadcaster's Accounts.

Step 1. Open your web browser and visit www.bongolive.co.tz and Login as a 'Broadcaster' by entering your username and password.

Step 2. Click on Purchase SMS



The screenshot displays the Bongo Live! Broadcaster dashboard. At the top left is the logo "Bongo Live!" with "Broadcaster" underneath. To the right, it shows "SMS Balance: 244" and "Welcome mesha john gobba, Logout" with "Contacts: 24". Below this is a navigation menu with "Dashboard", "Address Book", "Broadcast SMS", "Purchase SMS" (highlighted with a red box), "Report", "Profile", and "Help". The main content area is titled "Dashboard" and features four service tiles: "Address Book" (Store & Manage Your Contacts), "Group SMS" (Send SMS from Address Book), "Quick SMS" (Reach up to 50 Contacts Instantly), and "File SMS" (Send SMS by Uploading a File). To the right of these tiles is a table with columns "Group Name" and "Last Sent Date". Below the tiles is an "SMS TRAFFIC" section with a "Select Period:" dropdown menu set to "Select" and the text "No Message Sent in past seven days". A vertical "Feedback" button is on the right edge. The footer contains "© Bongo Live Enterprise Ltd. All Rights Reserved" and a list of links: "BLOG | About Us | Privacy | Terms Of Use | FAQ | Contact Us | Counter".

Step 3. Type the amount of SMS you want to purchase in the Purchase Quantity box. The software will show pricing in terms of how much per sms and total cost. It will also show in which Purchase Plan (price per sms) you fall into.

Click on Submit to place your purchase request.

Note this steps just places a purchase request and not a final confirmation.

Purchase SMS History

Purchase SMS

Group name	Contacts
1 ABC Customers	2
2 Clients	3
3 Customers	2
4 Default	24
5 Family Members	5
6 Myself	1
7 Staff	2
Total contacts	39

Credit/SMS balance: 244

Purchase Quantity:

Purchase Package:

Price/SMS:

Total Cost:

Feedback

Step 4. This step confirms your purchase request delivery and provides the various payment options.

Once payment is made. The credits requested will be allocated into your account.

Bongo Live!
Broadcaster

English | Swahili
SMS Balance: 244
Welcome mesha john gobba, Logout
Contacts: 24

Dashboard | Address Book | Broadcast SMS | **Purchase SMS** | Report | Profile | Help

Purchase SMS History

Purchase SMS

Thank you for your sms purchase request. Please make your payment using any of the following options:

Mpesa:
Go to Option No.4 to 'Pay Bills'.
Next step - enter our business number - 222444.
In the reference number field, enter your Bongo Live 'username' or the the mobile number associated with your account.
Enter the amount for your purchase, then confirm your payment.

Airtel Money - 0688 121 252
Tigo Pesa - 0655 121 252
Z-Pesa - 0774 195 784
Cash - Drop of payment at 7th Floor, Ibrahim Manzil, Above Keatsley's Travels, Zanaki St, Dar es Salaam. Call 0688121252 for assistance.

Note your Purchase Request Number below for your records.

Purchase Request Number	: SQQLTYK
Date/Time	: 01-07-2013 18:10
Total Quantity Purchased	: 1200
Total Purchase Cost	: 54000

Feedback